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互動語音系統
Interactive Voice Response System Hosting

- Low Monthly Fee 月費幾百圓起
- No Hardware Investment 無需添置昂貴器材
- Short-Term Rental 可短期租用
- Customised Solution 可度身訂造
- CISCO Infrastructure 電訊級設備

 易通語音
全港首創

Fax-On-Demand (Information-On-Demand)

- Automated 24hrs telephone information retrieval service
- Information could be retrieved by FAX or voice recording

Benefits

- 24 hrs operation
- Fully computer automated - no human involved
- Retrieve information from database and play voice recording
- Send information by fax/email to calling party

Features:

- Voicemail
- Play wave
- Call Transfer (to mobile/fixed or IP phone)
- Text-to-speech

- Multilanguage
- Managed Capacity
- Detailed call log
- Conversation recording
- Inbound call queuing
- Database connectivity
- 900 or #9123

Sample Operation (travel package)

- Dial a hotline
- Welcome to ABC travel agency, for english please press 1
- [press 1] Please select hot countries. Press 1 for China, 2 for Japan, 3 for Thailand, 4 for others. 0 for operator
- [press 2] Please select destination. Press 1 for Tokyo, 2 for Osaka, 3 for others
- [press 1] The discount package is \$2,900 including air tickets and 3 nights at hotel.
- To retrieve more information by fax, please press [1] to enter your fax no.